



To all of our valued clients:

We know that you have other choices for your health and wellness services so we would like to express our deepest gratitude for your continued patronage. We would also like to thank you for your immeasurable patience with the changes in staff we have had and have coming up in the near future.

In light of those changes, and to maintain the level of service that you have come to know, we will be changing our pricing structure and the rates of the services we offer. As of May 1st, 2009 the adjusted prices will be as follows:

<u>Service</u>	<u>Current Price</u>	<u>Adjusted Price</u>
1 Hour Privates	\$48	\$55
Reformer Classes	\$15	\$20
Mat Classes	\$10	\$15
Pilates Rehab.	\$60	\$70
½ Hour Privates	\$30	\$35
Semi-Privates	\$27.50	\$30
Student Rate Reformer	\$7.50	\$10
Student Rate Mat	\$5	\$7.50

1 Hour Privates and classes will be offered as single sessions and classes at regular rate and at a discounted rate in packages of 10 sessions/classes only. The package of privates will be discounted \$5 per session. The package of classes will be discounted \$2.50 per class.

Pilates Rehabilitation, ½ Hour Privates, Semi-Privates, and Student Rate classes will not be offered in packages with any discount.

NEW CANCELLATION POLICY

We ask for at least 12 hours notice if you must cancel a private appointment or class. Cancellations inside of that 12 hour window will be charged the **full** price for the service. Please call the studio to cancel an appointment and leave a message if no one is available to take your call.

If you have any questions, please do not hesitate to ask and as mentioned before, we thank you for your continued patronage and support.

Northstar Pilates Solutions